



SOCIAL WELFARE OFFICE

➔ **Information, benefits, services**

**BaföG (German educational grant)
for school education**

Education and participation package

Inclusion of disabled persons

**Federal parental allowance,
state child-raising allowance**

Support for migrants

Local guardianship authority

Senior social services

Social benefits

Insurance authority

Assistance for persons without housing

etc.



CHEMNITZ
KULTURHAUPTSTADT
EUROPAS 2025

The social services customer portal (Kundenportal) is located in the 'Moritzhof' administrative building. You will find contact persons for various social benefits (see pages 3 and 4) all in one place.

For face-to-face meetings or consultations at the office, please make an appointment. The customer portal (Kundenportal) in the 'Moritzhof' is open to customers without appointments on Thursdays. Please refer to the information on the City of Chemnitz website: chemnitz.de/buergerservice -> Erreichbarkeit der Ämter (only in German).

The 'Moritzhof' administrative building and the 'Neubau an der Alten Post' office are barrier-free.

In the vicinity of the 'Neubau an der Alten Post' and 'Moritzhof' offices, paid parking is available in the multi-storey car parks and parking facilities in the city centre.

Additional information is available at www.chemnitz.de.

Administrative building

MORITZHOF

Bahnhofstraße 53, 09111 Chemnitz

▼ CUSTOMER PORTAL (KUNDENPORTAL) ON THE GROUND FLOOR

Shared service area for the following social benefits (Registration for the respective services takes place via a ticket printer.)

Unless otherwise stated, the following contact details apply to all of these services:

Phone/fax: 115/0371 488-5091

Email: soziale.leistungen@stadt-chemnitz.de

➤ **BAföG (German educational grant) for school education**

Fax: 0371 488-5089

➤ **Education and participation package**

For persons entitled to housing allowance or child supplement, acceptance of applications

Email: bildungspaket@stadt-chemnitz.de

➤ **ChemnitzPass**

➤ **Federal parental allowance, state child-raising allowance**

➤ **Exemption from/reduction of the public broadcasting fee**

Office hours:

Mon, Tues, Thurs, Fri: 08:30 – 12:00

Tues and Thurs additionally: 14:00 – 18:00

For face-to-face meetings or consultations, please make an appointment. On Thursdays, the customer portal (Kundenportal) is open without requiring an appointment.

➤ Severe disability, state blind person's allowance

- Determination of severe disability status according to Sozialgesetzbuch IX (Code of Social Law IX)
- Issuance of severe disability ID cards
- Granting of state blind person's allowance and other compensation for disadvantages

Fax: 0371 488-5092

➤ Social benefits

- Livelihood support
- Basic security benefits for the elderly and those of reduced earning capacity
- Health benefits
- Care benefits
- Other benefits (including funeral expenses, benefits for blind persons)

Phone/fax: 0371 488-5589/-5095

Email: sozialhilfe@stadt-chemnitz.de

➤ Housing allowance

- Rent subsidies for residential renters according to the Wohngeldgesetz (Housing Allowance Law)
- Encumbrance allowance for owners of owner-occupied residential property under the Wohngeldgesetz (Housing Allowance Law)

Office hours:

Mon, Tues, Thurs, Fri: 08:30 – 12:00

Tues and Thurs additionally: 14:00 – 18:00

For face-to-face meetings or consultations, please make an appointment. On Thursdays, the customer portal (Kundenportal) is open without requiring an appointment.

▼ OTHER AREAS OF THE SOCIAL WELFARE OFFICE

➤ Office management (administration)

Phone/fax: 0371 488-5001/-5099

Email: sozialamt@stadt-chemnitz.de

➤ Migration officer for the City of Chemnitz and Migration Advisory Council (contact point)

Phone/fax: 0371 488-5047, -6465/-5096

Email: migrationsbeauftragte@stadt-chemnitz.de

Office hours: by appointment

➤ Disability affairs commissioner for the City of Chemnitz

Phone/fax: 0371 488-5581/-5092

Email: behindertenbeauftragte@stadt-chemnitz.de

Office hours: by appointment

➤ Insurance authority

- Support in social security matters (information, applications)
 - Pension insurance
 - Health and long-term care insurance
 - Accident insurance
 - Unemployment insurance

Phone/fax: 0371 488-5062, -5063/-5094

Email: versicherungsamt@stadt-chemnitz.de

In these areas, we work using an appointment system. Please make an appointment using the phone number provided.

➤ Integration assistance for persons with disabilities

- Early therapeutic educational support for children (outpatient and in special care facilities)
- Individual integration into child daycare facilities
- Full-day care at special education schools
- Special educational measures for mentally disabled children during school holidays
- Social participation benefits e.g. travel allowance, assistive devices
- Compensatory benefits according to § 8 of the Berufliches Rehabilitierungsgesetz (BerRehaG – Occupational Rehabilitation Act)

Phone/fax: 0371 488-5031, 115/-5097
Email: eingliederungshilfe@stadt-chemnitz.de

➤ Social benefits in nursing care facilities for persons aged 67 and over

- Livelihood support
- Basic security benefits for the elderly
- Care benefits
- Processing of subsistence obligations according to Sozialgesetzbuch XII (Code of Social Law XII)

Phone/fax: 0371 488-5031, 115/-5090
Email: sozialhilfe@stadt-chemnitz.de

In these areas, we work using an appointment system. Please make an appointment using the phone number provided.

➤ Specialist office for services for seniors and disabled persons

- Coordination of and support with meeting facilities for seniors and persons with disabilities
- Housing counselling for seniors and persons with disabilities
- Information about civic engagement
- Information and processing of support programmes for investment support according to investment and participation guidelines (also 'Lieblingsplätze für alle' ('A favourite place for everyone'))

Phone/fax: 0371 488-5023, -5026/-5098
Email: senioren.behindertenhilfe@stadt-chemnitz.de

➤ Local guardianship authority

- Advice and assistance on questions regarding guardianship law
- Advice on enduring powers of attorney and guardianship directives
- Notarisation for powers of attorney and guardianship directives

Phone/fax: 0371 488-5080/-5093
Email: betreuungsbehoerde@stadt-chemnitz.de

➤ Psycho-social care

- Counselling and support during difficult life situations

Phone/fax: 0371 488-5031, 115/-5090
Email: sozialhilfe@stadt-chemnitz.de

In these areas, we work using an appointment system. Please make an appointment using the phone number provided.

➤ Senior social services

- Advice on outpatient and inpatient care services and facilities
- Independent information on care benefits and services
- Assistance with applying for social benefits
- Counselling and assistance in difficult everyday situations and acute emergencies
- Community-oriented social work
- Home visits possible, if required

Phone/fax: 0371 488-5555/-5098
Email: seniorenen.behindertenhilfe@stadt-chemnitz.de

➤ Coordination of care

- Coordination of NetzwerkPflege_C(hemnitz) and the DemenzNetz_C(hemnitz)
- Specialised care and dementia counselling

Contact person at the Social Welfare Office:
Phone/fax: 0371 488-5555/-5098
Email: pflegenetz_c@stadt-chemnitz.de

➤ Social planning, funding of independent providers

- Subject-related social planning
- Statistics, analysis, social reporting
- Promotion of social projects

Phone/fax: 0371 488-5006/-5099
Email: sozialplanung@stadt-chemnitz.de

In these areas, we work using an appointment system. Please make an appointment using the phone number provided.

Administrative building

NEUBAU AN DER ALTEN POST

Bahnhofstraße 54 a, 09111 Chemnitz
2nd floor, entrance via Bretgasse

➤ Support for migrants

- Benefits for asylum seekers

Phone/fax: 0371 488-5518 or 115/-5595
Email: sozialamt.asylblg@stadt-chemnitz.de

- Social counselling, support

Phone/fax: 0371 488-5059/-5592
Email: sozialamt.migrationsberatung@stadt-chemnitz.de

- Housing

Phone/fax: 0371 488-5035/-5592
Email: sozialamt.unterbringung@stadt-chemnitz.de

- Non-profit activities for asylum seekers/ integrative case management

Phone/fax: 0371 488-5584/-5592
Email: sozialamt.migrationsberatung@stadt-chemnitz.de

- Integrationsnetzwerk_C

Phone/fax: 0371 488-5044/-5592
Email: integrationsnetzwerk@stadt-chemnitz.de

In these areas, we work using an appointment system. Please make an appointment using the phone number provided.

➤ Emergency housing assistance

All emergency housing assistance services are free of charge, neutral and personal.

- Advice and assistance with actions of eviction and forced evictions
- Information and support regarding the claiming of benefits for persons without housing
- Information on residences, leisure activities, inexpensive meals, etc.

*Phone/fax: 0371 488-5058, -5064, -5066,
-5515, -5556, -6455/-5592*

Email: sozialamt.integration@stadt-chemnitz.de

- Emergency housing assistance network

Phone/fax: 0371 488-5575/-5592

Email: netzwerk.wohnungsnotfallhilfe@stadt-chemnitz.de

➤ Housing placement/accommodation

- Housing placement and assistance in the search for inexpensive and barrier-free living space
- Issuance of the Wohnberechtigungsschein (residence entitlement certificate)
- Assistance for overcoming homelessness, admission to transitional living spaces/housing projects

Phone/fax: 0371 488-5035/-5592

Email: sozialamt.unterbringung@stadt-chemnitz.de

Emergency accommodation outside of office hours:

Heinrich-Schütz-Straße 84, 09130 Chemnitz

Phone: 0371 4002350

In these areas, we work using an appointment system. Please make an appointment using the phone number provided.

➤ Debt counselling

- Counselling and assistance in the event of rent and energy debts
- Household costs and budget planning

*Phone/fax: 0371 488-5515, -5538, -5547,
-6455/-5592*

Email: schuldnerberatung@stadt-chemnitz.de

CHEMNITZ JOB CENTRE

➤ Basic benefits for job seekers

- Services for integration into work
- Benefits for livelihood support (Bürgergeld (Citizen's benefit))
- Education and participation package for eligible persons according to SGB II (Code of Social Law II)

Customer area for customers

under 25 years old: 'Haus der Jugend'

Location: Heinrich-Lorenz-Straße 20

over 25 years old: Location: Heinrich-Lorenz-Straße 35

Shared phone/fax and email address:

Phone/fax: 0371 567-3480/-3440

Email: Jobcenter-chemnitz@jobcenter-ge.de

Office hours:

at www.jobcenter-ge.de/Jobcenter/Chemnitz

SOCIAL WELFARE OFFICE

➤ CONTACT

Office at 'Moritzhof' administrative building:

Bahnhofstraße 53, 09111 Chemnitz

Customer portal (Kundenportal) office hours:

Mon, Tues, Thurs, Fri: 08:30 – 12:00

Tues and Thurs additionally: 14:00 – 18:00

For face-to-face meetings or consultations, please make an appointment.

On Thursdays, the customer portal (Kundenportal) is open without requiring an appointment.

Office at 'Neubau an der Alten Post':

Bahnhofstraße 54 a, 09111 Chemnitz

(Entrance via Bretgasse)

Office hours:

Mon, Tues, Thurs, Fri: 08:30 – 12:00

Thurs additionally: 14:00 – 18:00

For face-to-face meetings or consultations, please make an appointment.

Postal address:

Stadt Chemnitz – Sozialamt, 09106 Chemnitz

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